

# DATA PRIVACY NOTICE

## FOR THE VISITORS OF THE DOMAIN.HU SITE

### 1. PURPOSE OF THE DATA PRIVACY NOTICE

By virtue of this Data Privacy Notice the operator of the <https://domain.hu> website (hereinafter referred to as website) as data controller informs the visitors of the website about the data processing activities related to the operation of the website, the scope of the data processed, the principles and practices applied in course of the processing of the personal data, the use of data processors, as well as the manner and opportunity to exercise the rights of the data subject.

Our goal is to provide information in complete compliance with the laws regarding why and how we process the personal data of those private persons who communicate with the Data Controller through our website.

**This notice includes information about the data processing operations related exclusively to the Website, and it does not pertain to the data processing operations carried out in connection with the registration under the .hu top-level domain, since information about that is included in the Data Privacy Notice available <https://domain.hu/adatkezeles>.**

This Data Privacy Notice is always available up-to-date on the website of Data Processor, at <https://domain.hu>.

Data Processor reserves the right to amend this Data Privacy Notice, of which Data Processor will always notify the visitors of the site through information published on the Website.

Should you have any question or concern related to the Data Privacy Notice or the data processing related to the functioning of the website, then please write to us to the [titkarsag@nic.hu](mailto:titkarsag@nic.hu) e-mail address, and our competent colleague will respond urgently, but within 25 days at the latest.

### 2. THE BASIC PRINCIPLES OF DATA PROCESSING

Data Controller is committed to respect the right to informational self-determination of the data subjects in course of the processing of the personal data, and Data Controller deems it especially important to protect the personal data and ensure the integrity thereof, as well as Data Controller processes personal data fairly, lawfully and transparently only.

Data Controller processes the personal data obtained by it for processing while visiting the website in compliance with the following laws:

*Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR);*

*Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information (Data Privacy Act);*

*Act V of 2013 on the Civil Code (Civil Code);*

*Act CVIII of 2001 on Electronic Commerce and on Information Society Services (E-Commerce Act).*

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### 3. DATA OF THE DATA PROCESSOR

Name: ISZT INTERNET SZOLGÁLTATÓK Hálózati Koordinációs Központja Nonprofit Korlátolt Felelősségű Társaság

Short name: ISzT Nonprofit Kft.

Registered seat: H-1089 Budapest, Bláthy Ottó utca 9.

E-mail: titkarsag @ nic.hu

Telephone: +36 (1) 238 0115

Company registration number: 01-09-905452

Tax number: 20763091-2-42

VAT registration number: HU20763091

Hosting provider: same as above

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### 4. SPECIFIC DATA PROCESSING ACTIVITIES

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#### 4.1. RECORDING OF IP ADDRESSES

Certain technical data of the users arriving to the website are automatically logged on the server of the Data Controller. Such technical data are those data of the computer of the user concerned which are generated in course of the use of the services and which are recorded by Data Controller's system as the automatic results of the technical processes.

The IP ("Internet Protocol") address is a unique series of numbers, which all devices connected to the internet have. The IP address identifies your devices used for browsing and allows your devices to communicate with other devices. If the use (you) becomes identifiable through the IP address (either based purely on the IP address or combined with other information), then the IP address may be considered as personal data.

Some of the cookies used on Data Controller's website - provided that you allowed them in the cookie settings - record the IP address of the device with which you visited the website, since this is necessary for their functioning. On the website the IP address is recorded by the cookies used by Facebook, Google and Adobe.

However, Data Controller is not able to identify you based on the IP addresses collected on the website, Data Controller has no records of the IP addresses and it is not able to carry out targeted searches for specific IP addresses. Consequently, you will not become identifiable to Data Controller through the IP address.

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## 4.2. COOKIE MANAGEMENT

### 4.2.1. GENERAL INFORMATION ON THE USE OF COOKIES

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A cookie (in Hungarian: “süti”) is a small text file which is stored by the website you visited on your computer or your other device used for internet browsing. Your device stores the cookie for a specific time. This allows the website visited to “memorize” certain data and settings (e.g. language, font size and other display settings) for a specific period of time.

Cookies in themselves are unable to identify the user, they are suitable exclusively for recognising the computer of the user.

#### Web analytics

##### Google Analytics service

We use Google Analytics to analyze and measure website traffic, traffic data and performance. The information collected from this website is automatically forwarded to Google, but it does not and cannot contain any personal information. The information collected and forwarded is not statistical data intended to identify visitors to the Website, but merely to distinguish between sessions. To learn more about Google Analytics data management, [click here](#).

##### Google Tag Manager

Google Tag Manager is a service provided by Google Inc. ("Google") that allows you to create, update and manage your tags. Tags are small pieces of code on our website that are used to measure traffic and visitor behavior, as well as the impact of online advertising and social feeds. When you visit our website, the current label configuration will be sent to your browser. This will give you instructions on which tags to activate. The device itself does not collect any personal data, but ensures the activation of other tags that may collect data.

Learn more about how Google Tag Manager works at <https://support.google.com/tagmanager/#topic=3441530>

##### Matomo

The website uses InnoCraft Ltd.'s web analysis tool, the open source Matomo software. Matomo uses cookies, which allow it to analyze how visitors use the website. The information generated by cookies about the use of our website (including our IP address) is stored exclusively on the servers of our website. The IP address is immediately anonymized so that it can no longer be assigned to a specific person. We use this information to evaluate our visitors' use of the Website, to provide us with reports on our website activity, and to provide additional services related to the use of the Website and the Internet. We do not pass on the data to third parties.

You can prevent the storage of cookies by setting your browser correctly.

##### Matomo privacy statement

If you want to prevent Matomo from processing the above information, click on the link below to download and install the browser extension (plugin): <https://matomo.org/privacy-policy/#optout>

### 4.2.2. PURPOSE OF THE DATA PROCESSING

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The task of the cookies:

- collect information about the visitors and their devices;

- memorize the individual settings of the visitors, which will (may) be used e.g. in online activities, so they do not have to be typed again;
- make the use of the website easier;
- provide quality user experience
- measure website performance, provide data for usage statistics
- distinguish visitors to your website and their sessions

The types of cookies used

The cookies used on the website can be categorised as follows:

A./ Cookies essential for the functioning of the website. These are essential for the technical functioning of the website (e.g. for displaying graphic elements perfectly), therefore these cannot be turned off, at the same time, these cookies do not collect information considered as personal data.

B./ Performance cookies These cookies are designated to measure the usage of the website and the activity of the users on the website, in order to allow us to improve the efficiency of the website continuously. These cookies can be turned off in the settings.

C./ Unique setting cookies - primary for enhancing the experience of using the website. These cookies can be turned off in the settings.

When you visit the website, we warn you in a highlighted banner on the bottom of the page, in a prominent manner that our website uses cookies.

In addition to the cookie settings of the website, most browsers allow you to view, manage, delete or block the cookies originating from a specific website. Don't forget: if you delete all cookies then the settings stored in them will be deleted as well, including the blocking of receiving cookies, since this function requires putting cookies on the device as well.

In the table below we provide information on the cookies used by our website:

Name of cookie	Duration	Purpose
pll_language	1 year	choosing the language of websites
mojolicious	12 hours	keeping records of the remaining number of queries allowed by the solved CAPTCHA
cookie_notice_accepted	1 év	a sütik elfogadásának rögzítése, egy igen/nem értéket tartalmaz
pll_language	1 év	weboldal nyelvének beállítása, magyar/angol a lehetséges érték,
_ga*	2 év	google analytics
_pk*	1 hónap	matomo self hosted tracking

#### 4.2.3. THE LEGAL BASIS OF THE DATA PROCESSING RELATED TO THE COOKIES

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Except for the cookies essential for the functioning of the website (which do not collect information deemed as personal data), the use of cookies is based on your explicit and informed consent, and this consent constitutes the legal basis of the data processing under Article 6 (1) a) GDPR.

Cookies which are not essential for the functioning of the website are used exclusively if you expressly grant your consent to the use thereof on the platform designated for this purpose. You may change the settings - and also withdraw the consent - anytime.

#### 4.2.4. DURATION OF THE DATA PROCESSING

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In case of cookies which are not essential for the functioning of the website the data processing starts when you allow the use of cookies upon visiting the website, and the data processing ends when you delete the cookies by modifying the setting or when the lifespan of such cookies expires - whichever is the earliest.

The cookies essential for the functioning of the website do not collect information deemed as personal data, therefore there is no data processing in case of these cookies.

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#### 4.3. DATA PROCESSING IN CASE OF COMMUNICATION

If any private person initiates communication with Data Controller via electronic means or in any other manner (telephone or mail) in order to request information or for any other purpose, then Data Controller shall process the personal data of the private person in connection with the inquiry or request for information of the data subject as follows:

Purpose of the data processing: provision of information or complaint management

Legal basis of the data processing: [Article 6 (1) a)];

Source of the data: data provision by the data subject

Scope of data subjects: private person making the inquiry or requesting information

Scope of the data processed: full name, depending on the mode of communication and the data provided, the e-mail address, telephone number, mailing address, as well as other information which was provided by the data subject to Data Controller

Duration of the data processing: until the cease of the purpose of the data processing, but no more than 1 year.

The data will be transferred exclusively if due to the purpose of the communication it is absolutely necessary for resolving the matter. In this case we will always notify the data subject of the data transfer on a case-by-case basis.

Since in case of the data processing described in this section we as Data Controller are not in the position to determine which data you provide to us, please be especially careful to disclose only those data which are essential for the purpose of the communication. We also explicitly ask you not to disclose the data of other private persons, or if it is absolutely necessary, then please obtain the consent of the data subject in order to allow us to process his/her data based on his/her consent.

If the purpose of the communication is related to the registration under the .hu top-level domain or the activity as registrar, then provisions on the data processing realised through the communication are included in the Data Privacy Notice related to the data processing activities related to the domain registration, which is available at <https://domain.hu/adatkezelés>.

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#### 4.4. DATA PROCESSING RELATED TO THE DATA PUBLISHED ON THE WEBSITE

Data Controller publishes the domain names which were granted conditional use on the website, together with the name of the applicant, except for the names of private persons. Thus the data controller does not perform data processing through the publication.

Data Controller publishes the theoretical opinions and case law of the Consulting Board proceeding in the framework of the Alternative Dispute Resolution Forum, together with the names of the complainant and the complaine, however, in case of private persons the opinion will be published anonymously, in a form not suitable for identifying the private person, therefore no data processing is performed through the publication of the opinions either.

Data Controller publishes only the names - as personal data - of the advisory council members and the registration decision-maker acting in the framework of the Alternative Dispute Resolution Forum.

**The purpose of the data processing:** provision of information and ensuring the transparency of the alternative dispute resolution

**Legal basis of the data processing:** The consent of the data subject under Article 6 (1) a) GDPR

**Scope of the data processed:** the name of the data subject

**Duration of the data processing:** until the withdrawal of the data subject's consent

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## 5. DATA PROCESSORS

We use a data processor for the operation of the underlying information technology system. The data processor provides appropriate guarantees for the execution of the appropriate technical and organisational measures which ensure compliance with the legal requirements of data processing and the protection of the data subjects' rights.

*name, registered seat, contacts details of the data processor*

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## 6. SECURITY OF PERSONAL DATA PROCESSING

Data Controller chooses and operates the information technology equipment used for the processing of the personal data in course of the provision of the service so that:

- a) the data processed shall be accessible for those authorised to access them (availability);
- b) the authenticity and the authentication of the data processed are ensured (authenticity of the data processing);
- c) it can be verified that the data processed are unchanged (data integrity);
- d) the data processed are protected against unauthorised access (data confidentiality).

Data Controller protects the data through appropriate measures against unauthorised access, alteration, transfer and disclosure, erasure or destruction in particular, as well as against accidental destruction and damage, furthermore against inaccessibility due to the change in the technique used.

In order to protect the sets of data processed electronically in Data Controller's different records, Data Controller shall ensure through the appropriate technical solution that the data stored - except where allowed by law - cannot be combined directly and linked to the data subject.

In line with the prevailing level of technological development Data Controller shall ensure the data processing security through technical, organisational and structural measures which provides appropriate level of protection consistent with the risks arising in connection with the data processing.

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## 7. RIGHTS OF THE DATA SUBJECT

You have the right to demand that Data Controllers provided access to or rectified the personal data attributable to you, you may request the erasure or restriction of the use of the data, as well as the provision of the data in a machine-readable format, provided that such actions does not impinge the restrictions specified by law for exercising these rights.

You always have the right to submit a complaint to the supervisory authority and the right to legal remedy.

Please note that the ability to exercise the rights detailed here may be affected by the technical particularities of the data processing enforced in connection with the cookies.

### A) RIGHT TO ACCESS

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You may request information anytime on whether Data Controller processes your personal data and how, including the purposes of the data processing, the recipients to whom your data had been or will be transferred, the source from where Data Controller received your data, the retention period of the data, your rights related to the data processing, and in case of data transfer to third countries or international organisations, information on the guarantees related thereto.

When exercising the right to access you are also entitled to request a copy of your personal data processed. If the request is submitted via electronic means, then – unless you request otherwise – Data Controller shall provide the information requested electronically (e-mail or in the form of pdf file). If your right to access prejudices the rights and freedoms of others, then Data Controller has the right to deny your request to the extent necessary and proportional.

### B) RIGHT TO RECTIFICATION

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Upon your request Data Controller will rectify or amend the personal data related to you (e.g. in case of change in the data), provided that it is possible considering the technical particularities of the data processing. If any doubt arises with regard to the rectified data, then Data Controller may call you to prove the clarified data in the appropriate manner - primarily through documents – to Data Controller. If the personal data concerned by this right had been disclosed by Data Controller to any other party, then Data Controller will notify such recipients immediately after the rectification of the data, provided that such notification is not impossible and does not require disproportionate effort.

Upon request Data Controller shall provide information on the scope of such recipients.

### C) RIGHT TO ERASURE (“THE RIGHT TO BE FORGOTTEN”)

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If you request the erasure of any or all of your personal data, then Data Controller shall erase such data without undue delay, provided that:

- i. Data Controller no longer needs the personal data concerned for the purpose the personal data concerned were collected or processed in any other manner by Data Controller;
- ii. the data processing concerned was based on the legitimate interest of Data Controller of a third party, however, you objected to the data processing and there is no lawful reason for the data processing that enjoys priority;

- iii. the personal data were processed by the Data Controller unlawfully, or
- iv. the erasure of the personal data is necessary for the fulfilment of legal obligation.

If the personal data concerned by this right had been disclosed by Data Controller to any other party, then Data Controller will notify such recipients immediately after the erasure of the data, provided that such notification is not impossible and does not require disproportionate effort.

Upon request Data Controller shall provide information on the scope of such recipients.

Please note that Data Controller is not obliged to erase the personal data in all cases, especially if e.g. the data processing is necessary for the purpose of compliance with any legal obligation.

#### D) RIGHT TO RESTRICTION OF THE DATA PROCESSING

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You have the right to request the restriction of the processing of your personal data in the following cases:

- i. if you contest the accuracy of the personal data is contested – in this case, the restriction applies to a period enabling the Data Controller to verify the accuracy of the personal data;
- ii. if the data processing is unlawful, but you oppose the erasure of the personal data and request the restriction of their use instead;
- iii. if Data Controller no longer needs the personal data for the purposes of data processing, but you require such personal data for the establishment, exercise or defence of legal claims; or
- iv. if you objected to the data processing – in this case the restriction applies until the verification whether the legitimate grounds of Data Controller override your legitimate grounds.

The restriction of the processing means that the personal data affected by the restriction will not be processed by Data Controller, with the exception of storage. If the personal data concerned by this right had been disclosed by Data Controller to any other party, then Data Controller will notify such recipients of the restriction of the processing without delay, provided that such notification is not impossible and does not require disproportionate effort.

Upon request Data Controller shall provide information on the scope of such recipients.

#### E) RIGHT TO DATA PORTABILITY

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In case of those cookies where the data processing is based on your consent, the data provided by you in course of communication, as well as in case of any other data processing based on your consent you have the right to receive the personal data processed about you in a structured, commonly used and machine-readable format.

#### F) RIGHT TO COMPLAIN, RIGHT TO LEGAL REMEDY

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If you think that the processing of your personal data by Data Controller infringes the provisions of the prevailing effective data protection laws, therefore in particular the provisions of the GDPR or the Data Privacy Act, then you may file a complaint with the Hungarian National Authority for Data Protection and Freedom of Information (in Hungarian: Nemzeti Adatvédelmi és Információszabadság Hatóság; hereinafter referred to as "NAIH").

NAIH contact details:

Website: <http://naih.hu/>

Address: H-1055 Budapest, Falk Miksa utca 9-11.

Mailing address: H-1363 Budapest P.O. box 9

Telephone: +36-1-391-1400

Fax: +36-1-391-1410

E-mail: [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)



You also have the right to lodge a complaint with a supervisory authority established in another European Union Member State, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement.

Without prejudice to your right to lodge a complaint, you also have the right to seek judicial remedy in case of the above infringement. The court of jurisdiction in case of Data Controller is the Budapest-Capital Regional Court, however, you may file the lawsuit with the regional court which has jurisdiction in your place of residence. The contact details of the regional courts are available at this link: <http://birosag.hu/torvenyszekek>. Furthermore, you have the right to file the lawsuit with the court of competence and jurisdiction established in the Member State or your habitual residence, provided that your habitual residence is in another Member State of the European Union.

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## 8. PROCEDURAL RULES

Data Controller shall provide information on action taken on the data subject's request related to the exercising of the rights of the data subject (under Articles 15 to 22 GDPR) without undue delay and in any event within 25 days of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests.

Data Controller shall inform the data subject of any such extension within 25 days of receipt of the request, together with the reasons for the delay. Where the data subject makes the request by electronic means, the information shall be provided by electronic means where possible, unless otherwise requested by the data subject.

If Data Controller does not take action on the request of the data subject, then Data Controller shall inform the data subject without delay and at the latest within 25 days of receipt of the request of the reasons for not taking action and on the possibility of lodging a complaint with a supervisory authority and seeking a judicial remedy.

Data Controller shall notify all those recipients of all rectifications, erasures or data processing restrictions performed by Data Controller to whom or which the personal data were disclosed by Data Controller, except if this notification proves to be impossible or requires disproportionate effort. Upon request Data Controller shall notify the data subject of the scope of such recipients.

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## 9. MISCELLANEOUS PROVISIONS

This Data Privacy Notice is effective as of 18th December 2020.